



INFORMATION
AND SERVICES
GUIDE
2011-2012



49erCard



Auxiliary Services



Barnes & Noble at
UNC Charlotte
Bookstore



Reprographics

Parking and Transportation
Services

Dining and Meal Plans

Mail & Package Services

Vending

49ER ID CARD

One card that does it all!

A 49ER ID CARD ALLOWS ACCESS TO:

- Campus housing
- Campus activities and programs
- Athletic events and recreational facilities
- Computer labs
- Student Health Center

IT'S ALSO:

- a meal plan card
- a library card

AND HOLDS FUNDS FOR:

- Optional Dining Account
- 49er Account

To get a 49er ID card, you'll need:

- One valid proof of identification such as a driver's license, State Issued ID or Passport;
- Proof of university affiliation such as acceptance letter, class schedule, proof of registration or tuition bill;
- Student ID number that begins with 800 (assigned at acceptance; appears on the acceptance letter).

aux.uncc.edu/49er

49ER ACCOUNT

The 49er Account is a pre-paid convenience account.

- Safe, secure, convenient way to purchase goods and services on campus.
- May be added to instantly, online, 24 hours a day
- Available semester to semester, as long as the student is enrolled

Good at over 100 campus locations:

- All campus dining locations including Outtakes convenience stores and sports and theater concessions
- Barnes & Noble at UNC Charlotte Bookstore, NinerTech, Campus Salon, Union Station, Mail & Package Services
- Campus vending machines and residence hall laundry facilities
- Atkins Library
- REPROS copy center, photocopiers, and pay-for-print printers in library and labs
- Parking and Transportation Services

Four ways to deposit funds onto the 49er account:

- Online at aux.uncc.edu;
- In person at the 49er Card Office located in the Auxiliary Services Building or the ID Card office in the Student Union;
- By mail: Send check or money order to the 49er Card Office, 9201 University City Blvd., Charlotte, NC 28223. Be sure to include the student's UNC Charlotte ID number; make checks payable to "UNCC 49er Account."
- Via one of four VTS machines, located on the first and second floors of Atkins Library, Barnard Computer Commons, and RDH. (VTS machines use cash only.)

aux.uncc.edu

MEAL PLAN DINING

A meal plan purchase provides these advantages:

- **Convenience:** One card for all campus dining purchases
- **Savings:** Purchases are up to 9.25% SALES TAX FREE!
- **Variety:** many places to eat on campus
- **Flexibility and Lifestyle:** Meal plans to fit your dining needs; night and weekend dining
- **Favorite Flavors:** Many popular, national brands
- **Diet Preferences:** Vegetarian, vegan and healthy options available at every meal

Students who live in residence halls without private kitchens are considered to be living in “required housing,” and must choose a meal plan as part of the housing contract. These residences include the high-rise halls Moore, Sanford, Scott, Holsouser, and the suites in Hawthorn, Lynch, Oak, Witherspoon, Cedar, Hickory, Sycamore and Spruce.

UNC Charlotte two basic types of meal plans — Traditional and Block — with choices available within each type.

MEAL PLAN DINING ELIGIBILITY CHART										
Housing and Class Status	MEAL PLANS									
	H	A	B	C	D	E	F	G	K	I
Freshmen in Required Housing	✓	✓	✓	✓	✓					
Upperclassmen in Required Housing	✓	✓	✓	✓	✓	✓	✓	✓		
Freshmen and Upperclassmen in Non-Required Housing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Commuters, Greek Villagers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

TRADITIONAL PLANS

Traditional Meal plans H, A, B and C have two parts:

The first part is the number of meals provided per week taken in either the Residence Dining Hall or Crown Commons Union Dining, our two all-you-care-to-eat dining facilities. The number of meals allotted resets weekly, on Mondays.

The second part is called Declining Balance, or DB. It is a specific allotment of funds attached to the meal plan, and can be used at any campus dining venue, including retail locations such as Einstein Bagels in the Student Union or Chick-fil-A in the Prospector building. DB funds can also be used for concessions and for goods from the four Outtakes convenience stores on campus. We offer Traditional Meal Plans with varying amounts of set meals and Declining Balance so that students can choose what best suits their college lifestyle.

If, for example, Traditional Meal Plan C is chosen (it’s the most popular), a student may eat 10 meals a week at RDH or Crown Commons. There will also be \$400 in DB funds available to spend on other meals, snacks or Outtakes convenience items over the course of the semester. (And that student will save 9.25% on all their dining purchases.)

Traditional Meal Plans Selection and Price

- H** 19 Meals per week\$1,770
\$100 DB per semester
- A** 14 Meals per week\$1,770
\$200 DB per semester
- B** 12 Meals per week\$1,880
\$300 DB per semester
- C** 10 Meals per week\$1,880
\$400 DB per semester

BLOCK MEAL PLANS

Block Meal Plans are constructed just like Traditional Meal Plans, in that they consist of two parts: a set number of meals and a specific amount of Declining Balance, “DB” funds. Advantages are also the same. The difference is that Block Plan meals may be eaten anytime over the course of the semester. So if your student chooses Block Plan D, they have 150 meals for the semester and \$100 in DB. They can eat those meals at RDH or Crown Commons. Unused meals do not roll over from one semester to the next and any unspent Declining Balance also does NOT roll over.

Block Meal Plans Selection and Price

D	150 Meals per semester	\$1,505
	\$100 DB per semester	
E	125 Meals per semester	\$1,430
	\$175 DB per semester	
I	49 Meals per semester	\$499
	\$125 DB per semester	



ALL DECLINING BALANCE MEAL PLANS

An All Declining Balance Meal Plan is a debit account that may be used at any campus dining location, on-campus convenience stores and concessions. Any unused balance will carry over through the last summer session in the academic year of your purchase. Please refer to the Member Dining Eligibility chart as these plans are limited primarily to commuters and students in non-required housing.

All Declining Balance Plans Selection and Price

F	\$1,680 DB per semester	\$1,680
G	\$1,190 DB per semester	\$1,190
K	\$640 DB per semester	\$640

Full terms, conditions and policies: <http://aux.uncc.edu/mealplans/policies>

OPTIONAL DINING ACCOUNT

An Optional Dining Account (ODA) is another type of dining debit account that can be used at all campus dining locations, including Outtakes convenience stores. ODA is available to all students; deposits can be made anytime during the year (\$5 minimum). Unused remaining balance rolls over from semester to semester, year to year, as long as the student is enrolled. This account can save up to 9.25% in sales tax with every dining purchase.

For all resident students, ODA can supplement a meal plan when declining balance (DB) funds have been spent. ODA is also a convenient choice for students who live in Laurel Hall, Greek Village or on-campus apartments.

SELECTION ADVICE

- **Meal Plan Selector tool** aux.uncc.edu/mealplans, narrows down what plan fits best based on housing assignment and lifestyle;
- **Click for a Call**
request a meal plans specialist to call you at a time of your choosing aux.uncc.edu/mealplans;
- **Contact Form**
aux.uncc.edu/contact response within one business day;
- **Call the 49er Card and Meal Plans office at 704-687-7337** during regular business hours.

BEST VALUE!

OPTIONAL DINING ACCOUNT PACKAGES

Charlotte 500/300 ODA

- **Charlotte 300** - With \$300 deposit, receive 3 FREE meals at RDH and/or Crown Commons.
- **Charlotte 500** - With \$500 deposit, receive 5 FREE meals at RDH and/or Crown Commons.

TEXTBOOKS AND SUPPLIES

Barnes & Noble operates the bookstore for the University, a partnership built upon commitment to value for textbooks.

- **Barnes & Noble at UNC Charlotte has one of the lowest margins in the nation** on new textbooks.

Margins are the percentage bookstores add to the publishers' wholesale price to cover shipping, stocking, etc. Lower margins mean lower textbook prices.

- **Rental and eBook options!** Barnes & Noble has made these popular choices available to UNC Charlotte.*
- **100% Price Match to all local booksellers' textbook prices** for the same, in-stock book.
- **Biggest selection of used books**, sold at 75% of the new book price.
- **One of the best buy-back programs in the UNC system.** If a book is being used again the following semester you'll receive up to 55% of the original price paid. And if you find a local buy-back offer higher, we'll match it!
- **Knowledgeable staff**, all closely familiar with UNC Charlotte faculty and class schedules, who **will make sure you get the right materials needed** for each course.



— TEXTBOOK RENTAL PROGRAM —

- The rental period is for the duration of the semester. Books are due back at the bookstore no later than 10 days after the last day of finals. Students can return the books in person or mail them to the bookstore.
- Students may highlight or mark the rented books just as they would if they purchased a book with plans to sell it back.
- Students may pay the rental fees by cash, check, credit, debit, 49er Account or Barnes & Noble gift cards. For security purposes, a valid credit card must also be provided regardless of the rental payment method.
- Students may convert their rental to a purchase, but only during the first two weeks of class.
- An email to remind students to return their books will be sent near the end of the semester. Books not returned (or returned in unusable condition) will be subject to replacement and processing fees.

*Not all texts qualify for rental. Not included are older editions, texts packaged with software or other items and loose-leaf or perforated page books. There are pros and cons to both buying and renting textbooks. "Buy vs. Rent, Factors to Consider.pdf" at aux.uncc.edu/bookstore

WHEN YOU RESERVE TEXTBOOKS EARLY, DURING SOAR:

- The bookstore will **guarantee to process your order over the Sales Tax Summer Holiday, saving you 8.25% in sales tax.**
- **Access to the best supply of rental and used books.** Rental and used books are sold on a first-come first-served basis. By turning in a reservation form during SOAR, you'll have the best chance to save 25% with used books and 55% with rental program textbooks.
- **Automatic entry into a \$100 textbook scholarship drawing.** One scholarship is given away at each SOAR session.
- Book order can be **picked up at your convenience** in the bookstore, anytime after Aug. 9, in an easy to carry box or you can choose to have it shipped to your home or residence hall.

We make it easy for you; just turn in the form and the bookstore will

- Get your schedule from the Registrar
- Find the books that you need
- Charge them during the sales tax holiday

No-worry textbook returns:

- 100% refund for textbooks with receipt and class drop slip, up to the end of the drop period.

Along with the best selection of textbooks and supplies, the bookstore offers:

- UNC Charlotte 49er apparel and gear
- A large trade book section of general interest titles
- Magazines, gifts, cards and convenience items
- Software and computer accessories

No other bookstore supports UNC Charlotte more! In fact, the bookstore:

- funds scholarships
- helps build and maintain new facilities like the Student Union and Stadium
- supports programs like SOAR, Homecoming, Athletics and more
- provides on-campus employment to over 100 students a year



aux.uncc.edu/bookstore
uncc.bncollege.com



UNION STATION

SHIPPING, U.S. PASSPORTS, SIGNS, PHOTO KIOSK & GRAPHICS

Union Station is a retail operation in the Student Union that offers:

- USPS, FedEx and UPS shipping
- U.S. Passport Processing: Union Station is a Certified Passport Acceptance Facility. (Proper documentation required.) Passport photo service is available.
- Campus Mailboxes: available in 6 and 12 month terms; may be renewed as long as you remain a current student (regardless on-campus or off-campus residence), faculty or staff member. Rates: \$25/6 months; \$46/12 months
- Self-service Kodak Picture Maker photo kiosk, Self-service copier and Fax services
- Graphic services that include: vinyl banners, Coroplast yard signs, wide format printing on plain or gloss-finish paper and Tyvek™, foam-core poster mounting.
- Balloons

Room 123, Student Union (#69)

Monday - Friday, 9:00 AM - 5:30 PM

unionstation.uncc.edu

MAIL & PACKAGE SERVICES

Located on the lower level of the Prospector Building. Services include:

- Registered Mail
- Certified Mail
- Express Mail
- Package/Mail pick-up
- USPS money orders (\$1,000 max.)
- Campus Mail Box rental
- Post cards
- Postage Stamps
- Packing materials
- Daily mail delivery to residence halls
- Custom UNC Charlotte stamps
- 49er Account is Welcome

WINDOW HOURS: Monday – Friday, 8AM – 4:30PM
Not open on holidays when the University is closed

Mail to a residence hall student should be addressed like this:

Norma Niner
 1946 Founders Lane
 Hometown, NC 28000



- Student Name
- Room number and Residence Hall
- UNC Charlotte street address

Norm Niner
 49 Residence Hall
 9201 University City Blvd.
 Charlotte, NC 28223

Campus Mailboxes:

Ideal for students who would like the convenience and privacy of a consistent campus mailing address throughout their time at UNC Charlotte, and faculty/staff members who want their personal mail delivered to a central campus location. Boxes are available in 6- and 12-month terms, which may be renewed as long as you remain affiliated with the University (whether a commuter or on-campus resident). Rates: \$25/6 mo.; \$46/12 mo.

aux.uncc.edu/mail

CAMPUS MAILBOX RENTAL

\$10

OFF

Good for \$10 off first time, 6-month campus mailbox rental at either Student Union or Prospector Building location. Limit 1 per customer. Redeem at Mail & Package Services or Union Station. Expires 12/16/11.

PARKING AND TRANSPORTATION SERVICES

PARKING PERMITS

All campus parking requires the purchase and display of a University parking permit or payment at meters or in the visitor decks. Permits are required and enforcement begins the first day of class.

Parking Permit Fees 2010-2011

- \$380.00 . . Full year beginning with fall semester (Faculty, Staff & Student)
- 235.00 . . Partial year beginning spring semester (Faculty, Staff & Student)
- 95.00 . . Night Students per semester (Fall, Spring and Summer)
- 280.00 . . Remote Parking Lot 6A (Faculty, Staff & Commuter Student Only)
- 15.00 . . Registration of multiple vehicles (per registration periods)



Parking Services Building (#23)
Monday – Friday • 8:00 AM - 5:00 PM

Information and online permit purchase
parking.uncc.edu

twitter unccparking

TRANSPORTATION SERVICES

Campus Shuttle Service

Campus Shuttle Transportation is available Monday through Thursday from 6:30 AM to 10 PM, and Fridays from 6:30 AM to 6 PM, when classes are in session. Schedules and maps available at parking.uncc.edu.

SafeRide Weekday Accessibility

Monday – Friday 7:30 AM to 4:30 PM

Scheduled and on-demand transportation throughout the inner core of campus for those with permanent or temporary mobility disabilities who have registered for the service.

- Scheduled services require preregistration. Form available at parking.uncc.edu and from the Office of Disability Services.
- On-demand calls for registered riders are available by contacting the SafeRide Dispatcher at 704-687-5636.

On-demand or scheduled daytime disability transportation through SafeRide is also available for those who need assistance on a temporary basis (such as recent surgery, lower limb injuries, visual impairments or diseases that impact stamina).

SafeRide Evening Safety Escort • Monday – Sunday 4:30 PM to 2:30 AM

SafeRide also offers On-Campus Evening Safety Escort/Accessibility Service for everyone, from the center of campus to residence halls, parking decks, surface lots and areas around the outer margins of campus.

- On-demand safety escort transportation requests, 704-687-5636
- Stops made as closely as possible to riders requested destination
- During evening hours, SafeRide makes a loop past the front entrance of the Library twice an hour (approximately on the hour and half-hour until 2 AM) and will pick up anyone waiting there.



Connect by Hertz Car Sharing

Connect by Hertz car sharing program provides four nicely-equipped cars, parked on campus, ready to go. Connect by Hertz offers qualified drivers, ages 18+, vehicles to rent at a low rate of \$8/hr. Paying only for the time you actually use a car can save a bundle over ownership. If you live on campus, consider what using the \$8/hour Connect by Hertz includes:

- Gas
- Insurance, including car coverage
- GPS navigation
- 24-hour roadside assistance
- Details and the code for FREE membership registration: aux.uncc.edu/parking

connect
by **Hertz**



REPROGRAPHICS SERVICES

UNC Charlotte has a pay-for-print system in most computer labs and in the Atkins Library. The 49er Account is what's required to pay for print jobs in these areas.

The 49er Account may also be used at the REPROS copy center. REPROS offers complete document services such as:

- Black and white copies
- Covers
- Binding (six types)
- Colored paper
- Oversized color printing on wide-format plotter
- Foam Core mounting
- Fax services


Competitive pricing

On-campus document services are usually less expensive than what's available locally.

Professional Staff

The staff at REPROS knows how important your projects are and will help advise you on how best to present them. And because they work with students, faculty and staff every day, they understand and accommodate academic deadlines better than most!

*Hours and pricing posted online
Lower level, Prospector Building (#34)*




FREE

FREE BINDING

Spiral bind with back cover and clear front at no charge to any report or presentation you have copied at REPROS.

FREE

*Limit one per customer.
Maximum 100 sheet document
Expires 12/16/11*



aux.uncc.edu/copy ENT YOUR GENIUS

VENDING AND ATM SERVICES

Vending machines are liberally placed throughout campus. **Almost every snack and drink machine accepts dollar bills, change and the 49er Account.** In the snack machines, healthier choices are in the column to the right.

In the event of malfunction, cash refunds are available in the Auxiliary Services office. If purchase was made with 49er Account or you'd like the refund placed on the account, submit an online report/refund request or call 704-687-7333 and a refund will be electronically credited.

ATMs are conveniently located at multiple campus locations: Barnhardt Student Activity Center, Cone University Center, Student Union and Prospector Building. Full listing and map posted at aux.uncc.edu/vending/atm.php

aux.uncc.edu/vending

AUXILIARY SERVICES CONTACTS



UNC Charlotte
Auxiliary Services

MEAL PLANS AND 49ER CARD 704-687-7337

Auxiliary Services Bldg. aux.uncc.edu
Monday – Friday, 8:00 AM – 5:00 PM

BARNES & NOBLE 704-687-7050

Student Union, main level uncc.bncollege.com
Hours posted at aux.uncc.edu/bookstore

COPIERS AND VENDING 704-687-7333

Auxiliary Services Bldg. aux.uncc.edu
Monday – Friday, 8:00 AM – 5:00 PM

ID CARD OFFICE 704-687-7040

Student Union, main level
Monday – Friday, 8:00 AM – 5:00 PM

REPOS COPY CENTER 704-687-2054

Prospector II, lower level aux.uncc.edu/repos
Monday – Thursday, 7:30 AM – 7:00 PM;
Friday, 7:30 AM – 5:00 PM;
Saturday 10:00 AM – 2:00 PM. Closed Sunday

MAIL & PACKAGE SERVICES 704-687-2350

Prospector II, lower level aux.uncc.edu/mail
Monday – Friday, 8:00 AM – 4:30 PM

DINING SVCS & CATERING OFFICES 704-687-0690

Cone Center, 2nd level dineoncampus.com/
uncccharlotte
Monday – Friday, 8:00 AM – 5:00 PM

PARKING SERVICES 704-687-0161

Parking and Transportation Services Bldg. . . parking.
uncc.edu
Monday – Friday, 8:00 AM – 5:00 PM

AUXILIARY SERVICES TOLL-FREE . . . 877-497-4949



UNC CHARLOTTE

9201 University City Blvd., Charlotte, NC 28223
uncc.edu