49ER ID CARD
49er ID card gives access to
• Campus housing
• Campus activities, athletic events and recreational facilities
• Computer labs
• Student Health Center
It’s also a
• Meal Plan card
• Library card
• Secondary credential for virtual parking privileges
• CATS All-Access Transit Pass
And holds funds for
• 49er Account
• Optional Dining Account

To get a card, you need
• A student ID number that begins with 800 or 801 (appears on the acceptance letter);
• To be registered for classes;
• Proof of University affiliation such as acceptance letter, class schedule, proof of registration or tuition bill;
• One valid proof of identification such as a driver’s license, State issued ID or passport;
• To upload your ID photo in advance. Submission guidelines and upload at aux.uncc.edu/cardphoto.

The 49er ID Card contains a chip within that allows for use at card readers. Point-of-sale registers, residence halls and parking deck gates respond to tapping.

49er ID Cards include two sets of numbers: one that identifies the card and one that identifies the person to whom the card belongs.

The nine-digit number that appears under the bar code is your permanent UNC Charlotte ID number. It begins with 800 or 801 and is linked to your University records. This number does not change and will be the one you use most.

The 16-digit card number is a secure numerical standard that links card transactions to you. The number changes if the card is replaced.

DO NOT PUNCH OR DRILL A HOLE IN YOUR 49ER ID CARD! Card may not function after puncturing, incurring a $20 replacement fee.

49ER ACCOUNT
A prepaid convenience account that resides on the 49er ID Card

Advantages to the 49er Account
• May be added to instantly online, 24 hours a day
• Funds carry forward semester-to-semester, year-to-year, as long as the student is enrolled

Good at over 100 campus locations
• All campus retail stores including Barnes & Noble Charlotte, NinerTech, Campus Salon, and REPROS copy center
• Mail & Package Services
• Atkins Library
• Self-service copiers and pay-for-print printers in the library and all computer labs
• Campus vending machines and Smart Markets
• All dining locations including convenience stores and concessions

How much to put on the 49er Account?
The average student spends about $200 per semester for school supplies, convenience store items, vending and pay-for-print copies.

To deposit funds onto the 49er Account:
1. Online at aux.uncc.edu
2. In person at the 49er Card Office
3. Via VTS machines which transfer cash to 49er Card; located on the first and second floors of Atkins Library, Student Union and Center City 11th floor Library. VTS machines accept only cash and do not dispense change.
MEAL PLAN DINING

A meal plan purchase provides these advantages:

Convenience: Your 49er Card is used to purchase campus dining.

Variety and Flexibility: Meal plans are designed to meet your dining needs; many places to eat on campus including popular, national brands.

Diet Preferences: Vegetarian, vegan, gluten-avoiding and healthy options are available at Crown Commons in the Student Union, SoVi in South Village Crossing and many of the retail locations. Both dining halls are committed to being completely nut free.

Overview of meal plans

All first-year residents* living on campus, regardless of their housing assignment, are required to purchase The Daily Plan meal plan. This meal plan must be purchased each semester of occupancy.

Upperclassmen assigned to residence halls without private kitchens are also considered to be living in “required housing” and must choose a meal plan as part of the housing contract. These residences include Holshouser, Hunt, Sanford, Scott, Hawthorn, Laurel, Lynch, Oak and the suites in Belk, Levine, Miltimore, Wallis and Witherspoon.

Declining Balance (DB) funds attached to meal plans are offered in practical amounts that have proven sufficient for most students.

All meal plans purchased in the fall semester will be automatically renewed for the spring semester unless changed or canceled by the student.

The Daily Plan: for all first-year resident students

All first-year resident students are required to sign up for The Daily Plan. This plan maximizes the dining variety and value offered by the dining halls and campus retail dining.

* First-year residents are defined as students who have taken no college course since graduating high school

The Daily Plan .............................................. $2,210 per semester, applicable sales tax included

- Unlimited meal swipes and $250 Declining Balance (DB) funds.
- Meal swipes may be used six days a week at any time during serving hours at SoVi and Crown Commons dining halls. Students may enjoy as many meals, snacks or beverages per day as they want.
- Includes five (5) guest swipes that may be used at any time during the semester with a maximum of three (3) guest swipes at one time.
- Declining balance funds may be used throughout the semester at any campus dining venue, including concessions and convenience stores.
- Meal swipes and guest swipes expire at the end of the semester. Unspent DB rolls over to the end of the academic year.

160/350 Block Plan ........................................... $1,868 per semester, applicable sales tax included

- Offers 160 meal swipes and $350 Declining Balance (DB) funds.
- Meal swipes may be used at any time during the semester at South Village and Crown Commons dining halls. Meal swipes are counted down as they are used.
- Up to three (3) swipes per meal period may also be used for guests.
- DB funds may be used throughout the semester at any campus dining venue, including concessions and convenience stores.
- Meal swipes expire at the end of the semester; unused DB rolls over to the end of the academic year.

100/350 Block Plan ........................................... $1,325 per semester, applicable sales tax included

- Offers 100 meal swipes and $350 Declining Balance (DB) funds.
- Meal swipes may be used at any time during the semester at South Village and Crown Commons dining halls. Meal swipes are counted down as they are used.
- Up to three (3) swipes per meal period may also be used for guests.
- Declining balance funds may be used throughout the semester at any campus dining venue, including concessions and convenience stores.
- Meal swipes expire at the end of the semester; unused DB rolls over to the end of the academic year.

Commuters in non-required housing

Commuters and upper class residents assigned to “non-required” housing may purchase any meal plan. They also have the option to buy a Straight Declining Balance Plan.

Straight DB .................................................. $875/$1,200

- Offers $875 or $1,200 in DB funds that may be used at any campus dining venue including sports concessions and campus convenience stores.
- At the end of the semester, any unspent funds will carry over to the next semester, through the end of the second summer session for the academic year in which the plan was purchased.

MEAL PLAN ELIGIBILITY CHART

<table>
<thead>
<tr>
<th>Plan</th>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Daily Plan</td>
<td>Unlimited* Weekly Meals (seven days a week) with $250 DB and 5 guest swipes per semester</td>
<td>$2,210</td>
</tr>
<tr>
<td>160/350</td>
<td>160 Meal swipes per semester with $350 DB</td>
<td>1,868</td>
</tr>
<tr>
<td>100/350</td>
<td>100 Meal swipes per semester with $350 DB</td>
<td>1,325</td>
</tr>
<tr>
<td>Straight DB</td>
<td>Commuters’ Choice/DB only available in two amounts</td>
<td>$1,200 or $875</td>
</tr>
</tbody>
</table>

* There must be 15 minutes in between each meal swipe

ALL meal plans purchased in the fall semester are automatically renewed for the spring semester unless changed or canceled by the student.
Dining with guests
The Daily Plan provides students with five (5) guest swipes for the semester. Students may use these guest swipes at any time during the semester, but may only use up to three (3) in one meal period. The 160 and 100 Block Plans also allow for guest swipes. Block plan guest swipes are limited to three (3) guests per meal period.

Meal Periods

<table>
<thead>
<tr>
<th>Breakfast</th>
<th>Lunch</th>
<th>Midday</th>
<th>Dinner</th>
</tr>
</thead>
<tbody>
<tr>
<td>7 a.m.</td>
<td>10 a.m.</td>
<td>2 p.m.</td>
<td>5 p.m.</td>
</tr>
<tr>
<td>- 10 a.m.</td>
<td>- 2 p.m.</td>
<td>- 5 p.m.</td>
<td>- 8:30 p.m.</td>
</tr>
</tbody>
</table>

The program allows for exceptions. Dining supervisors/managers may waive the guest limit in circumstances such as when more than two family members or friends visit. Just ask!

OPTIONAL DINING ACCOUNT
An Optional Dining Account (ODA) is a dining debit account that can be used at all campus dining locations, including convenience stores. ODA is available to all students and deposits can be made any time during the year. Unused balance rolls over from semester-to-semester, year-to-year, as long as the student is enrolled.

For any resident student, ODA can supplement a meal plan and may be used when declining balance (DB) funds have been spent. ODA is also a convenient choice for students who live in Wallis, Greek Village or on-campus apartments.

Deposit to 49er Account and Optional Dining Account
aux.uncc.edu

GUEST DEPOSITS: To make a deposit to a cardholder’s 49er Account or Optional Dining Account, you will need their last name and UNC Charlotte ID number.

Unspent funds are available as long as the student is enrolled. Upon graduation/withdrawal, remaining monies over $10 are refundable.

Full 49er/ODA Account policies at aux.uncc.edu/meal-plans/policies

Dining Services’ Registered Dietitian will meet with students one-on-one to help them maximize a meal plan in line with their dietary preferences, restrictions and nutritional goals. Consultation appointments are available at no charge.

MEAL PLAN FAQ
How do I check to see which meal plan I have chosen?
Until plans are billed, you can view your plan choice through your housing contract in RMS; after the meal plan has been billed you may view your choice by logging into your Student Banner account and reviewing your bill.

What if I choose a meal plan and then change my mind?
Before August 15 when the plan is loaded onto the 49er ID Card, all students can change meal plans without incurring a charge. After that, students may request changes to their meal plans, up through the scheduled two-day room change period.

Requests made after the plan is loaded onto the 49er Card will incur a $25 Meal Plan Processing Charge. Meal plan charges are prorated, whether the student has used the meal plan or not, starting August 16 (fall) and January 6 (spring). The declining balance portion of the meal plan is non-refundable. See the Meal Plan Selection page for more information.

To make a change, submit a Meal Plan Selection Form, found on the “Banner Self Service” section of the my.uncc.edu portal. You will receive an email confirmation once the request is reviewed and processed.

After the scheduled two-day room change period, no other meal plan changes may be made for the current semester. This also applies to students who have moved from required housing to non-required housing or off campus.

Can my financial aid or student loans pay for a meal plan?
Financial aid can pay for your meal plan if you have enough to cover tuition and housing charges first. Financial aid will not pre-pay for Optional Dining Account (ODA) or 49er Account funds.

How does my meal plan work?
Your 49er ID Card provides access to your meal plan. The 49er Card system automatically keeps track of meal swipes and declining balance (DB).

Meal swipes are used for meals in the all-you-care-to-eat dining facilities: SoVi and Crown Commons. The plan is accessed by swiping or tapping your 49er ID card upon entry.

Meals in The Daily Plan may be used at any time Monday through Sunday. You may use as many swipes as you want for yourself. Five (5) guest swipes are included to use during the semester.

Meals in the Block Plans — which have 160 or 100 meal swipes — are counted down as they are used throughout the semester. Three (3) guest swipes per meal period are allowed with Block Plans.

The declining balance (DB) portion of any meal plan is like a prepaid debit account and is designed for use at all dining locations, including the retail venues, campus convenience stores, and athletics concessions. Each time you use DB you will receive a receipt showing the amount spent as well as the remaining balance.

Meal plans are sold by the semester. Meal swipes expire at the end of the semester. Unused DB rolls over to the end of the academic year.

Which meal plan would be best for me?
Consider the following when selecting a meal plan:

• The number of meals and snacks you usually eat in a week
• How often you will dine in all-you-care-to eat facilities
• Your class schedule and where you will spend weekends

The Daily Plan works well for athletes, those who like three full meals daily or prefer to eat smaller meals throughout the day. Meal swipes are nearly unlimited during service hours.

Block Meal Plans are a good choice if you eat fewer large meals during a given week. Meal swipes are used in the dining halls, SoVi and Crown Commons.

— continued next page
MOBILE ORDERING
Skip the line! Order food from your phone!
• Download Transact Mobile app
• Select UNC Charlotte
• Start ordering! DB, ODA, 49er Account, credit/debit accepted!

KIOSK ORDERING
Retail ordering kiosks are located in Prospector and the Popp Martin Student Union. Kiosks allow for ordering from multiple locations in the same transaction. Campus accounts, debit and credit are accepted.

DINE ON CAMPUS APP
Download the Dine on Campus app for menus, dining hours, nutrition facts and upcoming dining events.

INFORMATION, MENUS AND MORE!
aux.uncc.edu/meal-plans
dineoncampus.com/unccharlotte
@ninerdiners
TEXTBOOKS AND SUPPLIES

Barnes & Noble College operates the bookstore for the University, a partnership built upon commitment to textbook value.

• 100% PRICE MATCH to Amazon, bn.com and local booksellers* for the same, in-stock book. Barnes & Noble Charlotte will price match textbooks at the time of purchase, every day! For any orders placed early, price match guarantee honored through the first week of class.
• Biggest selection of used books, sold at 75% of the new book price.
• Rental and eBook options! Barnes & Noble Charlotte has made these popular choices available.
• Book buy-back program. If a book is being used again the following semester, you may receive up to 50% of the original price paid.
• Knowledgeable staff, all closely familiar with UNC Charlotte faculty and class requirements, who will make sure you get the right materials for each course.
* Must be sold and fulfilled by Amazon and bn.com and not by a third-party seller.

NO-WORRY TEXTBOOK RETURNS

100% refund for textbooks with receipt up to one week from the first day of classes; with receipt and drop slip until up to 30 days from the first day of classes.

THE BEST SELECTION OF TEXTBOOKS, SUPPLIES AND:

• Official 49er Spirit Store with the largest selection of apparel, gear and logoed merchandise available anywhere!
• Trade book section of general interest titles
• Gifts, cards and convenience items
• Software and computer accessories

TEXTBOOK RENTAL PROGRAM

The bookstore’s textbook rental program saves UNC Charlotte students over one million dollars yearly.

• The rental period is for the duration of the semester. Books are due back at the bookstore on the last day of finals. Students can return the books in person or by mail.
• Students may highlight or mark the rented books just as they would if they purchased a book with plans to sell it back.
• Rental fees may be paid by cash, check, credit, debit, 49er Account or Barnes & Noble gift cards. For security purposes, a valid credit card must also be provided regardless of the rental payment method.
• Students may convert rentals to a purchase, but only during the first two weeks of class. A limited-time option to buy out rentals for a special price will be offered at the end of the semester.
• An email reminder to return books will be sent near the end of the semester. Books not returned (or returned in unusable condition) are subject to replacement and processing fees.

Not all texts qualify for rental. Not included are older editions, texts packaged with software or other items and loose-leaf or perforated page books.

ORDER TEXTBOOKS ONLINE

• You’ll have access to the best supply of rental and used books, sold on a first-come, first-served basis. Order early to have the best chance to save.
• Book orders may be picked up at your convenience in the bookstore, or have it shipped to your home or residence hall.

BARNES & NOBLE CHARLOTTE

Popp Martin Student Union
704-687-7050
uncc.bncollege.com
MAIL & PACKAGE SERVICES
UNC Charlotte’s campus mail center services include:

- Campus mailbox rental
- Certified, Registered and Express mail
- Daily mail delivery to residence halls
- Stamps and shipping supplies
- USPS, UPS, DHL and FedEx shipping
- Resident student package pick-up center
- Postcards
- Money orders

Mail and Package Services (MPS) Smart Lockers provide students who live on campus with a self-service package pickup area, conveniently located in Lower Prospector building.

Resident students may retrieve their packages from Smart Lockers with their 49er ID card or their unique collection pin any time Prospector is open.

More information: aux.uncc.edu/mail-package/smart-lockers

HOW TO ADDRESS MAIL TO A RESIDENT STUDENT
Student Name NO nicknames*
Room number and residence hall
9201 University City Blvd.
Charlotte, NC 28223

WHEN ORDERING MERCHANDISE ONLINE
Legal Name
Resident Hall, Room #
Charlotte, NC 28223

*student name must match housing database

REPROGRAPHICS - COPY/PRINT
Pay-for-print services
UNC Charlotte has a state-of-the-art pay-for-print system that allows you to print from campus computers and your personal devices, including computers, tablets, and phones, that connected to the University’s secure network. Tap your 49er ID card at one of over 50 campus printers and multifunction devices, then release and pay for your prints.

Services at REPROS document center are usually less expensive than what’s available locally, and you can use your 49er Account! REPROS offers complete document services such as:

- Black and white copies
- Covers
- Binding (six types)
- Colored paper
- Oversized color printing on wide-format plotter
- Foam core mounting
- Fax services
- High volume scanning

Professional staff
The staff at REPROS know the importance of your projects and will help advise you on how best to present them. And because they work with students, faculty and staff every day, they understand and accommodate academic deadlines better than most!

REPROS Document Center | 704-687-0809
Lower level Prospector building
Hours and pricing online aux.uncc.edu/copyprint

VENDING AND ATM SERVICES
Vending machines are liberally placed throughout campus. Almost every snack and drink machine accepts 49er Account, debit/credit cards, mobile payment, dollar bills and change. In the snack machines, healthier choices are in the right column.

Smart Markets are self-checkout vending centers that offer sandwiches, salads, and hot and cold beverages. All three locations, Martin Hall (lobby), Storrs (2nd floor) and EPIC (lobby), accept debit/credit cards and 49er Account.

In the event of malfunction:
- submit an vending problem report/refund request, or
- call 704-687-7352 to have the refund electronically credited to your 49er Account.

ATMS
ATMs are located in Atkins Library, Cone University Center, Prospector and Popp Martin Student Union.

ATM list and map
Vending problem/refund report

UNION STATION
Union Station is UNC Charlotte’s address for shipping, U.S. Passport and other services. At Union Station, you’ll find:

- USPS, UPS, DHL and FedEx shipping
- Stamps and shipping supplies
- Official U.S. Passport Acceptance Station
- Passport photo service
- Money orders
- Campus Mailbox rental
- Kodak® Photo Kiosk
- Fax services
- Balloons - latex and Mylar, just one or by the bunch!
IMPORTANT DATES 2021-2022

Dining dates
MONDAY, AUG. 16 . . . . Meal plans begin at brunch
FRIDAY, SEPT. 10 . . . . Noon; Deadline for Required Housing students to change their meal plans and for Non-required students to change or cancel a plan.
THURSDAY, JAN. 6 . . . . Meal plans begin at brunch
FRIDAY, JAN. 21 . . . . Noon: Last day for Required Housing students to change their meal plans and Non-required students to change or cancel a plan.

Bookstore dates
SUNDAY, AUG. 29 . . . . Last day to return textbooks for 100% refund, with receipt
TUESDAY, SEPT. 21 . . . . Last day for textbook refund with receipt and drop slip
THURSDAY, DEC. 16 . . . . Last day to return rented textbooks
Optional Dining Account Deposit Bonus Incentive

The more you deposit, the more bonus meal swipes you earn!

<table>
<thead>
<tr>
<th>Deposit Range</th>
<th>Bonus Meal Swipes</th>
</tr>
</thead>
<tbody>
<tr>
<td>$350 - 549</td>
<td>5</td>
</tr>
<tr>
<td>$550 - 749</td>
<td>10</td>
</tr>
<tr>
<td>$750 - 949</td>
<td>15</td>
</tr>
<tr>
<td>$950 +</td>
<td>25</td>
</tr>
</tbody>
</table>

For ODA deposits made by September 10, 2021

Get the deal

- Go to aux.uncc.edu/oda. Click “Deposit to ODA Account” button. Choose “Optional Dining Account.” (Incentive does not apply to deposits made to the 49er Account.)
- Make a deposit of $350 or more.
- Deposited amount will show up immediately; bonus meals appear on the card by the following Monday. You will be emailed when bonus meals are added.

CONTACT INFORMATION Questions? We’re here to help!

49ER CARD AND MEAL PLANS .................. 704-687-7337
TOLL FREE 877-497-4949 | Auxiliary Services Bldg.
#39 campus map | 49ercard@uncc.edu | aux.uncc.edu

AUXILIARY SERVICES ...................... 704-687-7352
map #39 | auxiliaryinfo@uncc.edu | aux.uncc.edu

BARNES & NOBLE CHARLOTTE .............. 704-687-7050
Student Union, main level, map #69 | sm276@bncollege.com
online store uncc.bncollege.com

DINING SERVICES ..................... 704-687-7040
243 Cone Center, map #5

CATERING OFFICES ..................... 704-687-0690
HRL Bldg., map #29 | chartwellsdietary@uncc.edu
dineoncampus.com/unccharlotte

MAIL & PACKAGE SERVICES .............. 704-687-0383
Prospector, lower level map #34 | mailservices@uncc.edu
aux.uncc.edu/mail

REPROS DOCUMENT CENTER ............... 704-687-0809
Prospector, lower level, map #34 | repros@uncc.edu
repros.uncc.edu

UNION STATION ......................... 704-687-5893
Student Union, main level, map #69 | unionstation@uncc.edu
unionstation.uncc.edu

VENDING AND ATM SERVICES .......... 704-687-7352
Auxiliary Services, map #39 | auxiliaryinfo@uncc.edu
aux.uncc.edu/vending-services

That’s the SPIRIT!
Best selection. Best brands.
Available in store, at the stadium and online.
uncc.bncollege.com

BARNES & NOBLE CHARLOTTE