Rider’s Alert
All Routes
Date:  Feb. 15-17, 2019
All-Star Weekend Transit Service Impacts

NBA All-Star Weekend will take place Feb. 15-17, 2019. During these dates, the Charlotte Transportation Center will be relocated to the surface parking lot across from the 7th Street Station parking deck. The temporary transit center will provide:

- Pass sales and information
- Connections to other CATS bus routes
- Heated customer waiting area
- Restrooms
- On site safety and security personnel

CATS Bus Service
At the relocated transportation center, customers can transfer to other bus routes. Express bus service will be located at Brevard Street between 7th and 8th Streets. Express customers who typically board at the 4th St. side of the CTC will need to board express buses at this location. Look for the yellow sign that says, “Express Routes”. Connections to the LYNX Blue Line can be made at 7th St. Station.

(See back for CTC map)

The SouthPark Community Transit Center will be closed Feb. 15-17. The community transit center is located in the parking deck of SouthPark Mall between Belk and Dillard's. Bus service will be provided at existing CATS bus stops on Morrison Blvd.

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**CityLYNX Stops**

<table>
<thead>
<tr>
<th>CityLYNX Gold Line Station</th>
<th>Bus Stop to Uptown</th>
<th>Bus Stop to Novant Presbyterian Hospital</th>
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</thead>
<tbody>
<tr>
<td>CTC/Arena</td>
<td>N/A</td>
<td>Trade St. &amp; Davidson St.</td>
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<td>Davidson Street</td>
<td>Trade St. &amp; Davidson St.</td>
<td>Trade St. &amp; Davidson St.</td>
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<tr>
<td>McDowell Street</td>
<td>Trade St. &amp; McDowell St.</td>
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<tr>
<td>CPCC</td>
<td>Kings Dr. &amp; Elizabeth Ave.</td>
<td>Kings Dr. &amp; Elizabeth Ave.</td>
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<tr>
<td>Elizabeth &amp; Hawthorne</td>
<td>4th St. &amp; Elizabeth/Queens</td>
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<tr>
<td>Hawthorne &amp; 5th</td>
<td>4th St. &amp; Elizabeth/Queens (Rt. 15 bus stop)</td>
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Customer Service Hours:
CATS Pass Sales and Information
Friday, Feb. 15 – 5:30 a.m.-10:00 p.m.
Saturday, Feb. 16 & Sunday, Feb. 17—7:00 a.m. – 12:00 p.m. & 1:00 p.m. -4:00 p.m.

Lost and Found Office
Customer Service will accept lost and found items; however, customers cannot pick up items until Monday, Feb. 18th.

Transit IDs will not be made on these days.

The LYNX Blue Line
The LYNX Blue Line will operate during All-Star Weekend; however, additional security measures will be in place. Beginning at 5 p.m. till end of day service on Friday, Feb. 15, Saturday, Feb. 16 and Sunday, Feb. 17, purses, backpacks, suit cases, large tote bags or bulky items will not be allowed on board LYNX trains or at station platforms.

On Feb. 15-17 from 5:00 p.m. till end of day service each day, there will be no light rail service at CTC/Arena Station. Customers will need to walk to 3rd St. or 7th St. Stations for light rail service.

The CityLYNX Gold Line- Closed
The CityLYNX Gold Line will not be operating Feb. 15-17. Service will be provided via CATS local bus service on routes 9 Central Ave., 15 Randolph Rd, and 27 Monroe Rd. Gold Line Stations will have signage at each station directing you to the nearest bus stop.

(See back for Gold Line stops)

How Do I Pay?
The LYNX Blue Line operates as a proof of payment fare collection system. You must have a ticket or pass with a valid date and time to ride. Tickets can be purchased at self-servicing ticket vending machines (TVMs), located at each light rail station or use the CATS Pass Mobile Payment App for electronic tickets.

Customers riding a CATS bus will need to pay with cash on the bus, and you’ll need exact change. Operators cannot make change and fareboxes do not accept credit cards. Transfers can be issued upon request once fare is paid.

Safety & Security
During All-Star Weekend, additional security measures will be in place. If you see suspicious activity please report it to safety personnel, CMPD, or call 9-1-1. Passengers are reminded to use the CATS SeeSay Elerts Mobile App to report suspicious activity directly to police.

Travel Time
Four hours before each days first All-Star event, The LYNX Blue Line will operate every 15 minutes. CATS buses will operate according to their regular schedules. Given the anticipated crowds, additional security measures, and traffic conditions, you should anticipate delays. We ask that you please plan accordingly.

For additional information, please visit ridetransit.org or call our customer service staff at 704-336-7433.